

## Heat tiles instantly show a clear status of both network and application services

They are more powerful than a simple traffic light or dashboard display because they show trends too. They are a time-based capability which understand that one incident does not make a network link bad, nor is it good the minute a long-standing problem is resolved.

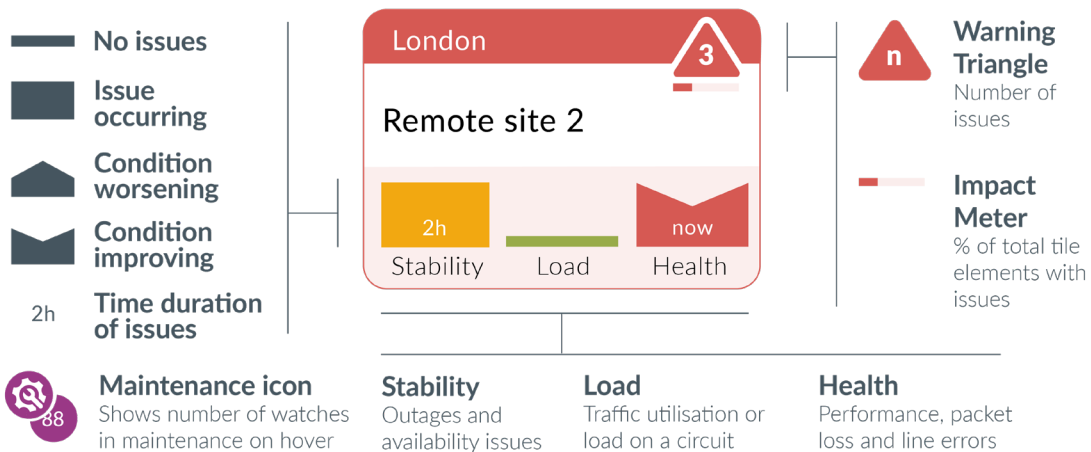
Highlight uniquely measures performance using problem levels – an on-going rating that smooths the display and indicates if a situation is improving or deteriorating.



## There are two types of heat tile:

### Location tiles

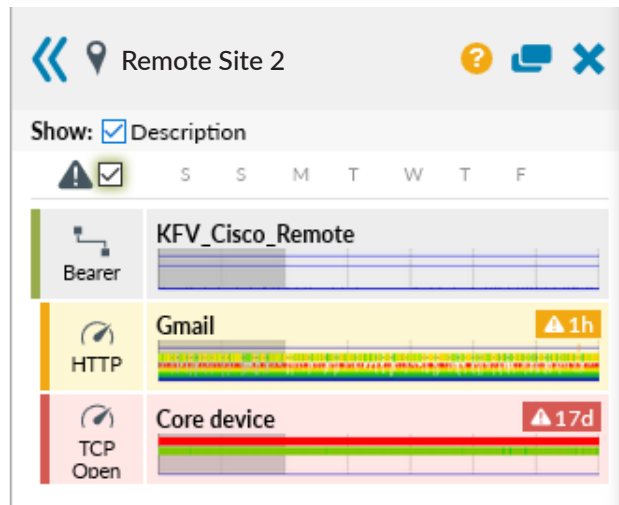
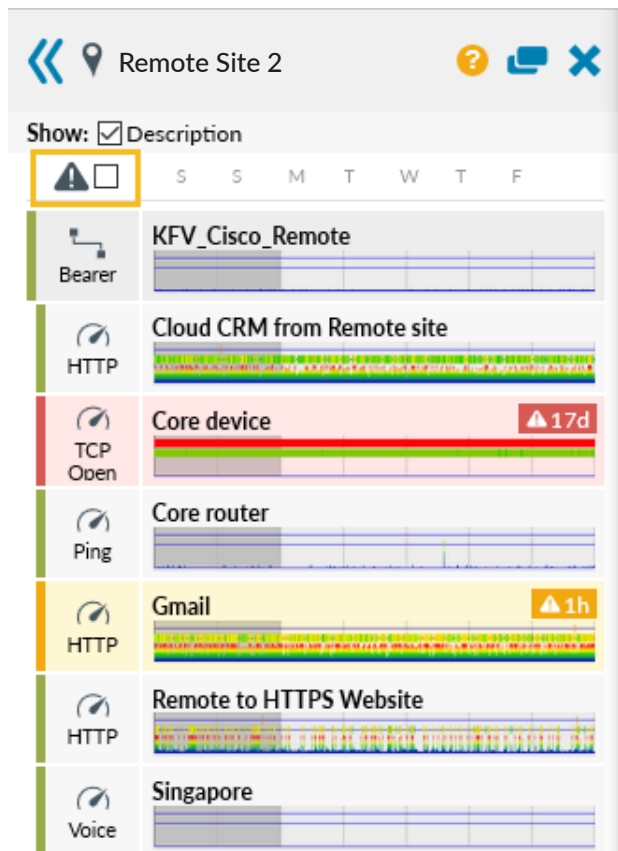
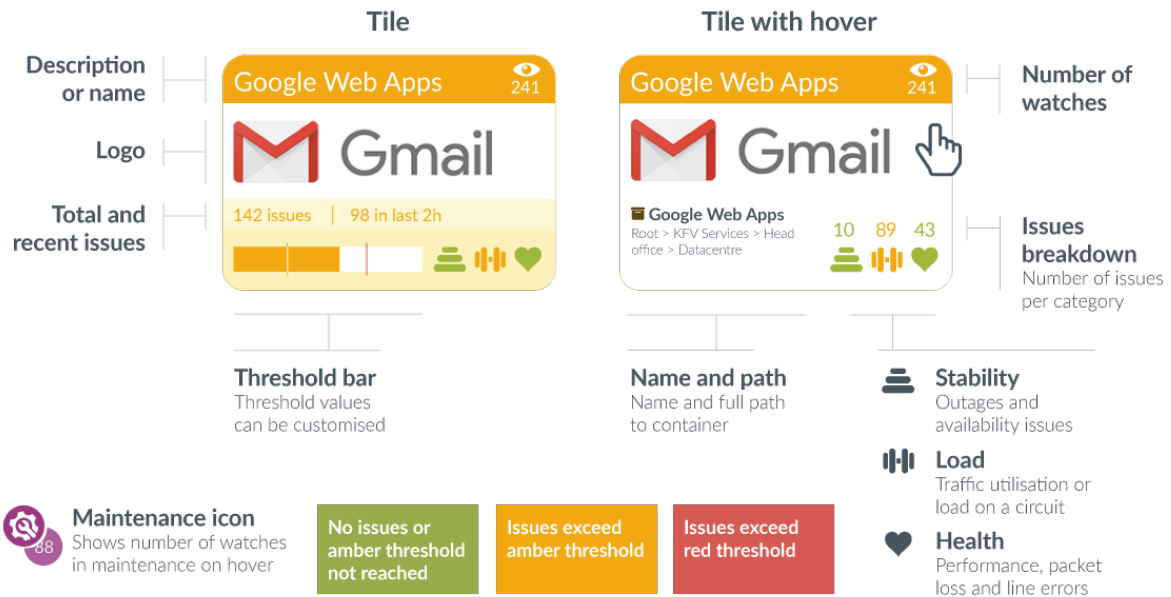
Every location within your network is shown as an individual, summarised tile with chevrons to indicate improving or deteriorating issues across stability, load and health metrics summarised over all elements at that location



Watch our video on Heat Tiles to get a better understanding of how they work

## Service tiles

Group watches from any location in your network into a single tile and custom define thresholds to change tile colour based on the total number of issues



Clicking on a location or service tile opens a side panel containing strip charts. Each chart is a summary of the watches linked to the tile and is coloured red, amber or green like the tiles.